



Services:

- ▶ consulting and coaching in the field of personality and social competence
- ▶ courses in service and external / internal customer orientation
- ▶ conflict management
- ▶ coaching
- ▶ assessment center
- ▶ outplacement
- ▶ change management consultancy

Core Competences and References:

- ▶ **potential assessment**
assessment center for selection and development
- ▶ **management training**
modular training program or project work
- ▶ **outplacement**
coaching for a new professional orientation
- ▶ **customer orientation and communication**
communication for seller
- ▶ **customer orientation and service for non-profit businesses**
service as trump- card in future

CV:

- ▶ Jana König
- ▶ career development:
 - teacher training at the Universität Leipzig
 - diploma in pedagogy
 - additional qualification in psychologie
 - graduate in business administration
- ▶ about 20 years of experience in staff training and organization development as lecturer, personnel consultant and coach
- ▶ languages: German and English

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