



LAYOUT: GRAFFIC.DE



SPRACHE / LANGUAGE:

**Services:**

- ▶ consulting and coaching in the field of personality and social competence
- ▶ courses in service and external / internal customer orientation
- ▶ conflict management
- ▶ coaching
- ▶ assessment center
- ▶ outplacement

**Core Competences and References:**

- ▶ **potential assessment**  
assessment center for selection and development
- ▶ **management training**  
modular training program or project work
- ▶ **outplacement**  
coaching for a new professional orientation
- ▶ **customer orientation and communication**  
communication for seller
- ▶ **customer orientation and service for non-profit businesses**  
service as trump- card in future

**CV:**

- ▶ Jana König - born in 1963
- ▶ career development:
  - teacher training at the Universität Leipzig
  - diploma in pedagogy
  - additional qualification in psychology
  - graduate in business administration
- ▶ about 20 years of experience in staff training and organization development as lecturer, personnel consultant and coach
- ▶ languages: German and English

**Imprint/Contact:**

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